

## **Management response to proposed Governance changes**

The Management Committee considered and reviewed the Governance Review document. Some items in the review were already in hand; other proposals were adopted while some are still under consideration.

### **Governance Review Recommendations and responses:**

Governance changes requiring AGM approval to be presented to next AGM	Accepted and Motions are being prepared
Appoint a General Manager & define reporting lines	Accepted and appointed
Introduce monthly HOD meetings	- Accepted and introduced.
Develop and introduce Standard Operating Procedures (SOP's)	– Accepted General Manager will record SOP's issues are encountered.
Enhance Club communication	Accepted Every effort will be made to keep members informed and involved. E.g. Hon. Sec's. BRS updates and involvement of Members in the future planning process.
Change Management Committee portfolios	Some changes are accepted and will form motions for change at the club's next AGM. –
Financial Oversight	It is felt that the financial systems in place for accounts were currently working well. We had already introduced new Capex guidelines and application form incorporating our new improved policy in this area.

Diversify revenue streams	<p>– We have introduced a Development Levy for new members and a temporary development levy on existing members. Management will investigate and report on possible other means of income as recommended.</p>
Transition to a rolling Strategic and Capital Plan	<p>– Accepted. We have adapted a three-year rolling plan model to continue from our Five-year Plan.</p>
Outsource Financial Reports to an outside body	<p>– Accepted. Drafting of management reports have now been outsourced.</p>
Transition Food & Beverage services	<p>– Accepted. A new service provider is now in place.</p>
Databases not talking to each other.	<p>– Accepted. This is a problem and members names are not always correct in each one. Further outside advice is being sought to rectify this issue</p>
Too frequent changes to Management Committee	<p>– Accepted. A proposal to extend the maximum period of service from three to five years will be brought to the AGM.</p>
A separate Committee to deal with Maps, Lands & boundaries.	<p>Partially Accepted - it was decided to incorporate Maps and boundaries in the reconstituted greens committee. This Committee will be renamed The Golf Courses, Lands, Maps and Boundaries Committee.</p>

Membership Subcommittee?	We have opted to retain the Membership portfolio within the Management Committee.
The Chair of House position has been reimagined and renamed as Chair of House and Social Events.	- With the addition of La Vista Catering and the appointment of a General Manager the role is now completely different and had to be redrawn,
Strategic Planning and Financial Planning	The Management Committee feel that the strategic planning should be within the Management Committee rather than in a new stand-alone committee.
Treasurer, Finance and Financial Planning	We have decided to position Financial Planning in the Finance portfolio and the Strategic Planning in the Club Development Portfolio. Arising from these changes we propose renaming the Treasurer's role as Treasurer, Finance and Financial Planning.
Club Development and Strategic Planning	Club Development Title will become Club Development and Strategic Planning
Extend visitor office hours	- We are investigating the need and cost involved in introducing extended Office opening hours.
Other	<p>The above list is not exhaustive, but it demonstrates the Management Committees response and the value of the external review. As the report's sub-title states:</p> <p>'The Future is Bright'</p>